



Union County Senior Services

Fact Book for 2023



Executive Summary

Union County Senior Services is a county government agency housed under the umbrella of Union County Human Services. Senior Services provides services to assist Union County seniors (aged 60 years or more) to live safely and independently in their own homes. Staffing specific to the Senior Services Department consists of one Supervisor and six Service Coordinators. The Senior Services staff are supported administratively by Union County Human Services.

Union County Senior Services is primarily funded by the Union County Sales and Use Tax Levy. The Union County Sales and Use Tax Levy is on the ballot every five years. The current funding cycle is July 1, 2023, through June 30, 2028. The language of the ballot states, *“A renewal of sales and use tax in the amount of one-quarter of one percent for the purpose of generating revenues to benefit the general fund to be allocated and split 50% for the improvement, construction, reconstructions, maintenance and repair of Union County roads and bridges and 50% for direct senior services including home delivered meals, home health care, transportation, and other senior services for a period of 5 years.”* The amount of the Union County Sales and Use Tax Levy that was allocated to Union County Senior Services for the Union County budget year of 2023 equaled \$1,612,341.10, which equals 0.125% of the Union County Sales and Use Tax Levy (one-quarter of one percent in sales and use tax for the purpose of generating revenues to benefit the general fund to be allocated and split 50% between the Engineers and Senior Services). In addition to the Levy, Union County Senior Services also receives grants for specific purposes and receives a cost share from clients. In budget year of 2023, Union County Senior Services received grants from the Central Ohio Area Agency on Aging (COAAA), Ohio

Department of Job and Family Services (ODJFS), and Union County Health District. Union County Senior Services receives cost shares from clients that receive in-home services. The rate of the cost share is based on a sliding fee schedule that is based on the client's income.

Services

Union County Senior Services received 358 unduplicated referrals for services in 2023 (includes Adult Protective Services and Senior Services referrals). Listed below are the services that were coordinated by the Service Coordinators (assessment, coordination with provider, case management, invoice processing) in 2023.

- In-home services \$871,214
 - Homemaking services include meal preparation, light house cleaning and laundry to maintain a clean, safe & healthy environment.
 - There were 139 clients served totaling 13,481.5 hours (average of 2 hours per person per week).
 - Personal care services include assistance in the performance of necessary activities, such as personal hygiene & grooming.
 - There were 33 clients totaling 4,648.5 hours (average of 2.9 hours per person per week).
 - Respite care services are caregiver support services that provide trained individuals to help with the care of older adults who need 24-hour supervision. There were 20 clients totaling 5,224 hours (average of 5.4 hours per person per week).
- Emergency Response/Medication Systems \$76,211
 - Emergency response/medication systems provide access to emergency services through electronic communication devices & assistance with medication compliance.
 - There were 207 clients with emergency buttons, fall detection buttons, and electronic dispensing of medication.
- Memorial Meals \$212,460
 - Memorial Meals pays for a portion of mobile meals, congregate meals, and weekend meals that are provided by Memorial Hospital. The sales tax levy contributed an estimated 21% of the total cost of this service.
 - Mobile meals
 - Clients served averaged 429 clients per quarter.
 - Meals served - 60,792.
 - Congregate meals
 - Clients served averaged 434 clients per quarter.
 - Meals served - 22,141.
 - Weekend meals
 - Clients served averaged 24 clients per quarter.
 - Meals served - 2,580.
- Transportation \$551,649 The amount paid in 2023 does not align with service month due to payment posting the month behind the service month.
 - Transportation is the cost of transporting seniors to activities of daily living (medical, legal, banking, shopping, and social appointments).

- KnoxBox products distributed to local fire departments for the purpose of the safety and security of homebound seniors that need emergency services. Seniors who are not mobile would leave their doors unlocked to enable emergency services access to the home. With the KnoxBox, the local fire departments may access the senior's residence without damaging the home.
 - Marysville Fire Department received 10 KnoxBoxes
 - Northern Union County Joint Fire and Emergency Medical Services District Department received 10 KnoxBoxes

Senior Sales Tax Grant Recipients

Union County Senior Services provided Union County residents with additional services by using the Sales Tax and Use Levy funding to extend the resources to the below listed community partners that specifically provide services to assist seniors to live safely and independently in the community:

- Senior Centers
 - Community and Seasoned Citizens
 - Food Box Program
 - Grant Awarded - \$4,992.00.
 - Grant Spent - \$3931.20.
 - Clients Served (duplicated) - 1,890.
 - Activities Director
 - Grant Awarded - \$34,000.
 - Grant Spent - \$34,000.
 - Clients Served with newsletter and event attendees (duplicated) 5,976.
 - Potting Project \$500.
 - Richwood Civic Center
 - Activities Director
 - Grant Awarded - \$44,000.
 - Grant Spent - \$44,000.
 - Clients Served (duplicated)- 4,466.
 - Richwood Emergency Assistance Program
 - Grant Awarded - \$4,000.
 - Grant Spent - \$4,000.
 - Clients Served (duplicated)- 378.
 - North Union Personal Needs Pantry
 - Grant Awarded - \$4,000.
 - Grant Spent - \$4,000.
 - Clients served (duplicated) – 567.
 - Windsor and Community Citizens
 - Activities Director
 - Grant Awarded - \$31,800.
 - Grant Spent - \$31,800.
 - Clients Served (duplicated) - 6,251.

- Bridges Community Action – Furnace Clean and Tune
 - Project Safe Heat (furnace clean/repair)
 - Grant Awarded - \$6,000.
 - Grant Spent - \$4,050.
 - Households Served – 18.
 - Elderly Home Repair
 - Grant Awarded - \$24,000.
 - Grant Spent - \$24,000.
 - Households Served – 14.
- Guardianship Program
 - Grant Awarded - \$15,000.
 - Grant Spent - \$15,000.
 - Clients Served- 15 clients at 173 hours per quarter (highest quarter amount).
- Hospets
 - Grant Awarded - \$12,000.
 - Grant Spent - \$11,225.
 - Clients Served – 111.
- Marysville Public Library
 - Grant Awarded - \$10,660.
 - Grant Spent - \$10,113.
 - Outreach Home Delivery (Large Print Books) – 98.
 - Outreach craft Kits (Craft Kit Supplies) – 309.
 - Wi-Fi Hotspots (prorated for seniors) – 113.
- Neighbor to Neighbor – administration and coordination of program
 - Grant Awarded - \$25,000.
 - Grant Spent - \$25,000.
 - Summary of program – 1,890 services completed.
- Salvation Army
 - Case Management and administration for Homeless Prevention
 - Grant Awarded - \$7,800.
 - Grant Spent - \$7,315.
 - Homeless Prevention Program
 - Grant Awarded - \$21,600.
 - Grant Spent - \$21,542.
 - Senior Households Served – 8.
- Union County Personal Needs Pantry
 - Grant Awarded - \$10,000.
 - Grant Spent - \$10,000.
 - Senior Households Served (duplicated) – 576.

Community Education and Outreach

January

- 1/11/23 Service Coordinator at Richwood Civic Center to provide information to seniors and assist with coordinating services

February

- 2/2/23 Presentation Union County Leadership Institute
- 2/8/23 Caseworker at Richwood Civic Center
- 2/25/23 Neighbor to Neighbor event

March

- 3/3/23 Presentation at Our Lady of Lourdes
- 3/8/23 Service Coordinator at Richwood Civic Center to provide information to seniors and assist with coordinating services
- 3/10/23 Presentation at Our Lady of Lourdes
- 3/17/23 Presentation at Our Lady of Lourdes
- 3/20/23 Presentation at York Township
- 3/24/23 Presentation at Our Lady of Lourdes
- 3/27/23 Presentation at Jackson Township and Washington Township

April

- 4/1/23 Pancake Breakfast at Windsor and Community Seniors
- 4/3/23 Presentation at Liberty Township
- 4/10/23 Presentation at Leesburg Township
- 4/11/23 Community and Seasoned Citizens event
- 4/12/23 Service Coordinator at Richwood Civic Center to provide information to seniors and assist with coordinating services.
- 4/19/23 Presentation at Claibourne Township

May

- 5/1/23 Presentation at Allen Township
- 5/2/23 Presentation at Paris Township
- 5/8/23 Presentation at Village of Richwood
- 5/9/23 Presentation for the public - Medicare
- 5/9/23 Alzheimer Association event
- 5/10/23 Presentation at Union County Safety and Wellness Council
- 5/11/23 Community and Seasoned Citizens event
- 5/15/23 Presentation at Dover Township
- 5/17/23 Service Coordinator at Richwood Civic Center wellness event.
- 5/21/23 Hospets Vaccination Clinic

June - Elder Abuse Awareness Month

- 6/5/23 Presentation at Millcreek Township
- 6/7/23 Presentation at local PERI Chapter
- 6/9/23 Uptown Friday event in Marysville to provide information and referral of services available to seniors in Union County
- 6/12/23 Presentation at Union Township
- 6/14/23 Service Coordinator at Richwood Civic Center to provide information to seniors and assist with coordinating services.

- 6/20/23 Presentation at Jerome Township
- 6/23/23 Radio Show with WDLR about Scams and Adult Protective Services
- 6/23/23 Senior Farmers' Market with Life Care Alliance with 290 attendees that provided coupons for seniors to use at local Farmers' Markets to purchase fresh food
- 6/27/23 Presentation at Healthcare Provider Association meeting on Adult Protective Services

July

- 7/12/23 Service Coordinator at Richwood Civic Center to provide information to seniors and assist with coordinating services.
- 7/18/23 Presentation at Taylor Township
- 7/26/23 Union County Fair with 220 attendees where Senior Services provided lunch and fair activities

August

- 8/2/23 Presentation at Fire Chief Quarterly Meeting
- 8/31/23 Richwood Fair 220 attendees where Senior Services provided dinner in coordination with Union County Veterans Services

September

- 9/13/23 Service Coordinator at Richwood Civic Center to provide information to seniors and assist with coordinating services
- 9/17/23 Hospets Vaccination Clinic
- 9/18/23 Falls Prevention event at Richwood
- 9/20/23 Falls Prevention event at Community and Seasoned Citizens
- 9/21/23 Falls Prevention event at Windsor and Community Seniors
- 9/22/23 Falls Prevention event at Marysville Public Library
- 9/26/23 Presentation to the public: Medicare

October

- 10/16/23-12/7/23 Medicare appointments for open enrollment with 73 attendees
- 10/11/23 Service Coordinator at Richwood Civic Center to provide information to seniors and assist with coordinating services

November

- 11/3/23 Presentation at Wellness Fair for Union County Senior Activity Center
- 11/8/23 Service Coordinator at Richwood Civic Center to provide information to seniors and assist with coordinating services



Farmers' Market 6/23/23



Radio Show about Scam Prevention 6/23/23



Elder Abuse Prevention Month – June 2023



Union County Fair 7/26/23



Richwood Independent Fair 9/1/2022



Hospets Pet Vaccination Clinic 5/21/23 and 9/17/23



Employee Events

Team Building 8/25/23



Halloween 2023



Christmas 2023



Central Ohio Area Agency on Aging Audit 2023



Employee Recognition



Service Coordinator Alonna Watkins recognized for 10 years of service.



Service Coordinator Tonya Brooks recognized for 30 years of service.



Service Coordinator Kathy Titmuss-Smith retired with 13 years of serving Union County Seniors and over 34 years of public service.