



ACCESS OUR SERVICES FROM HOME

Mail /Drop Off/Fax Documents

Documents for all programs can be mailed to the office at 940 London Avenue, Suite 1800, Marysville, Ohio 43040 or fax to (937) 644-8700. Documents can also be placed in a mail slot located just outside our lobby doors.

Senior Services

Phone your Service Coordinator directly at their extension or call (937) 644-1010

Public Assistance

Go to online: <https://benefits.ohio.gov>

- Apply for benefits (Food, Cash, Medicaid, Child Care)
- renew your benefits (Food, Cash, Medicaid)
- upload documents to your case (Food, Cash, Medicaid)
(all documents including childcare)
- check the status of your benefits (Food, Cash, Medicaid)

SNAP EBT Customer Service: 1-866-386-3071

EPPIcard (Cash Assistance) Customer Service: 1-866-320-8822

Medicaid Consumer Hotline: 1-800-324-8680

Prevention Retention and Contingency Plan (PRC): www.co.union.oh.us/ohio-works-first

Local JFS Customer Service Line: (937)-644-1010 and press "2" – 8am to 4:30pm Mon – Fri

Child & Adult Protective Services

If you are currently working with a social worker, you may contact them directly by calling (937) 644-1010 and dialing their extension. If you need to report child abuse or neglect or elder abuse, call (937) 644-1010 and press "1"

Ohio Means Jobs Union County

Phone for assistance at (937) 645-2018 – 8 am to 4:30 pm Monday - Friday

Unemployment Insurance

To file for unemployment online; <https://unemployment.ohio.gov> or you can file by phone Monday-Friday from 7am – 7 pm, Saturday from 8 am to 5 pm and Sunday from 9 am to 1 pm at (877) 644-6562 or TTY (614) 387-8408

Child Support Enforcement

Obligors – mail child support payments to: CSPC P.O. Box 182372, Columbus, Ohio, 43218; pay online at <https://oh.smartchildsupport.com> or by phone at (888) 965-2676, option "6"

Employers – mail payments to : CSPC P.O. Box 182394, Columbus, Ohio, 43218

Child support customer services web portal – <https://childsupport.ohio.gov/login.jfs>

UCATS

Transportation to essential appointments continues; phone (937)-642-5100 to schedule a ride