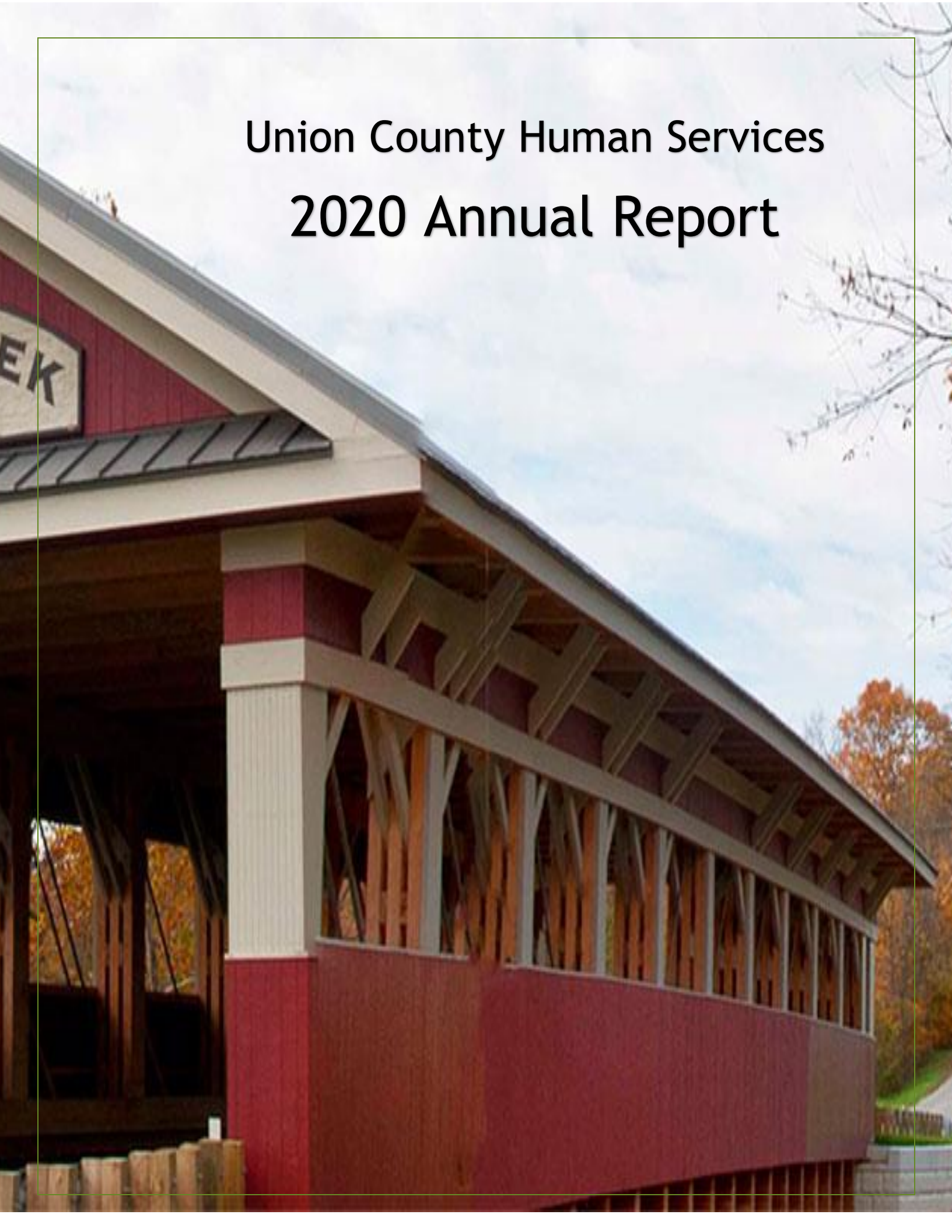


# Union County Human Services 2020 Annual Report





## Director's Letter

Union County Human Services provides services to our community including job search and readiness; food assistance; time limited cash assistance; Medicaid; subsidized child care; child support orders and collection; transportation; support services specific to seniors; and adult and child protection services.

In 2020, we found ourselves quickly adjusting our service delivery methods to ensure safety of our staff and clients as the Covid-19 Pandemic hit. In April we closed our lobby to the public and overcame technology challenges to provide staff the capability to work remotely. Some of our services were provided via the internet and phone while others still maintained the mandate of face-to-face client contact to ensure safety of our vulnerable clients. At no point throughout the year did we stop offering any of our services. We opened our lobby in July and in November adjusted to appointment only. I am very proud of our staff and the resiliency they have shown throughout this pandemic!

Significant increases from 2019:

- OWF new applications processed increased 103%
- Adult Protective Services investigations increased 96%
- Supplemental Nutrition Assistance Program (SNAP or food assistance) increased 33%

The following information provides statistical data for 2020.

Respectfully,

Sue Ware

**Ohio Means Jobs (OMJ) Union County** is Union County's center for employment resources and business services. The center includes Workforce Innovation and Opportunity Act (WIOA) and Comprehensive Case Management and Employment Program (CCMEP) services. Consumers can receive assistance including job search, job skills, job training, education, and resume writing. Businesses receive services including job posting, applicant screening and referral, employer orientation and interviewing.

- Visitors to the OMJ center: 1,148
- Businesses served: 119
- WIOA funds expended on participants: \$46,525

\* **Ohio Works First (OWF)** provides time-limited cash assistance to needy families with (or expecting) children, by furnishing parents or specified relatives with work, training, and other support services they need to attain permanent self-sufficiency while meeting the family's ongoing basic needs. The funding for this program is a mixture of federal and state funds.

- New applications processed: 152
- 213 recipients: 192 children; 21 adults
- Client Benefits: \$397,590

\***The Food Assistance Program** provides food assistance to eligible low-income Ohioans.

- New applications processed: 706
- 3,885 recipients: 1,697 children; 2,188 adults
- Client benefits: \$4,865,419

\***Child Care** is a subsidized program that financially assists eligible Ohioans to obtain child care for their children while they work, go to school or are in a training program. Parents or caretakers can choose a provider or center that is licensed, certified and held to maintaining and complying with regulatory inspections and policies.

- Open cases: 74

- 147 children served
- 6 licensed centers, 4 type B and 1 type A providers

**\*Ohio Medicaid** provides access to health care with a wide array of medical benefits for eligible Ohioans.

- 6,921 individuals eligible
- 2,998 children; 3,923 adults
- Client benefits: \$67,369,938

**\*\*Child Support** provides services to help ensure that children receive the financial and medical support they are entitled to. By working with both parents, the program seeks to establish and enforce support orders and maintain consistent support payments.

- Open cases: 2,481
- New orders: 144
- Support % collected: 74.98%
- Support collected: \$5,086,599

**Senior Services** provides services for community members ages 60 and older. The funding for this program is from the Senior Services Sales Tax Levy.

- Total number of seniors receiving in home services: 378
  - Homemaking Services: 117
  - Personal Care: 51
  - Respite care: 14
  - Skilled Nursing: 3
  - Emergency Response Systems: 188
  - Medication Dispensers: 7
- Total number of seniors receiving case management services: 78
- Number of seniors receiving transportation services paid by Senior Services: 156 (total number of trips: 3,679)

**Adult Protective Services (APS)** investigates allegations of abuse, neglect, self-neglect and exploitation against Union County residents, ages 60 and older.

- Referrals investigated: 45
  - Neglect investigations: 11
  - Self-neglect investigations: 13
  - Exploitation investigations: 22
  - Emotional abuse investigations: 7
  - Physical abuse investigations: 3
  - Sexual abuse investigations: 1

**Union County Agency Transportation Services (UCATS)** provides transportation services primarily to residents needing assistance getting to medical appointments and seniors, ages 60 and over.

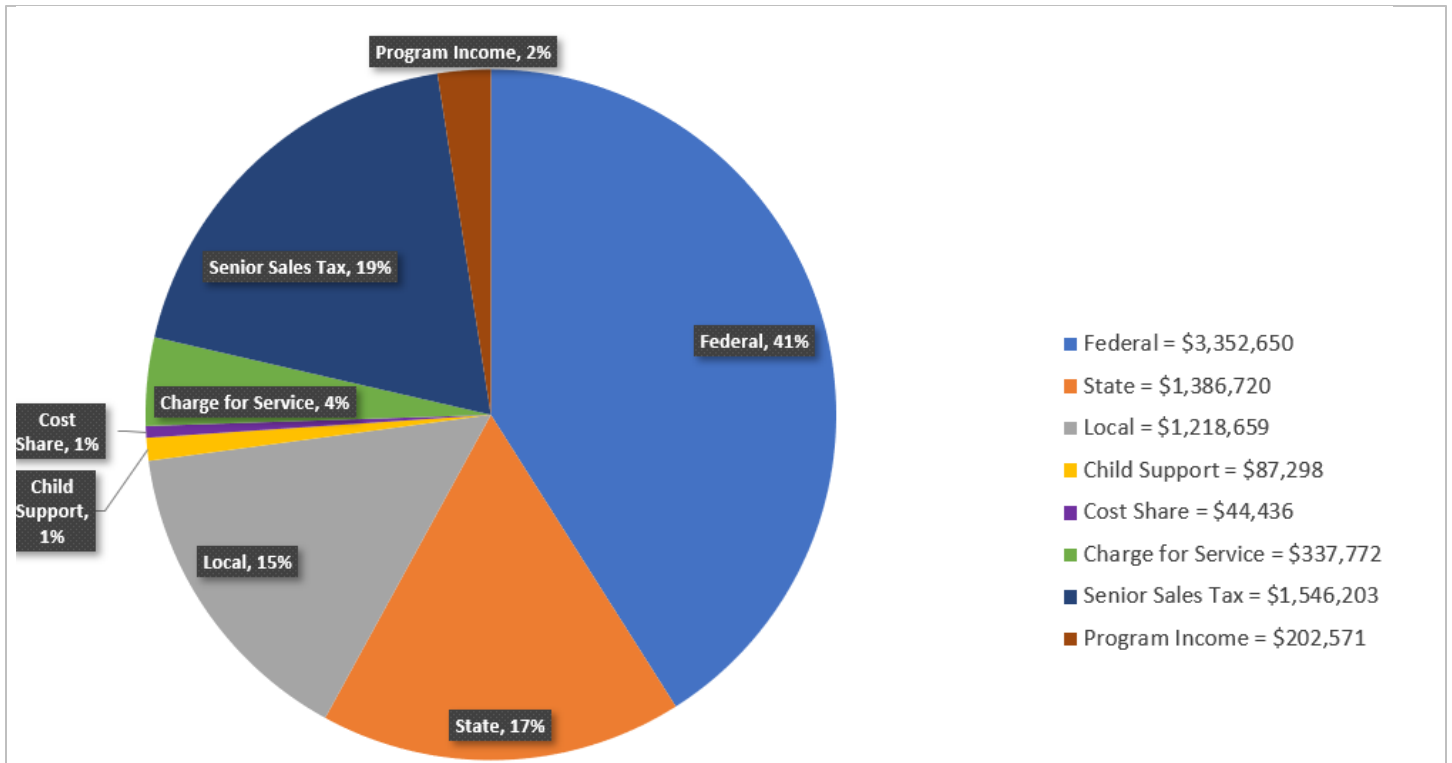
- Number of trips provided: 6,305
- Number of individuals served: 255

**Children Services** investigates/assesses allegations of abuse, neglect and dependency of children. The goal is to protect children from harm and to maintain children in the least restrictive setting safely. Children services provides foster care and adoption services to provide temporary or permanent homes to children when it is not safe to remain in their home.

- Total number of Investigations and Assessments: 259
  - Neglect investigations: 88
  - Physical abuse investigations: 143
  - Sexual abuse investigations: 39
  - Emotional maltreatment investigations: 27
  - Family in Need of Services assessments: 9
  - Dependency assessments: 21
- Total number of children in custody: 52
  - Placements in kinship care: 5
  - Placements in Union County foster homes: 20
  - Placements in network foster or group homes: 26
  - Placements in residential facility: 1
  - Placements in Independent Living Program: 4
  - Other: 4
- Positive toxicology screened infants: 11

# 2020 Budget Breakdown

## Revenue



## Expenses

