

How to resolve Google Chrome's disabling of NPAPI and Microsoft Silverlight:

- 1) Open Chrome
- 2) In the web address bar, enter: "chrome://flags/#enable-npapi" (minus the quotes)
- 3) From the Features screen, choose "Enable" under the Enable NPAPI section
- 4) Close Chrome
- 5) Re-Open Chrome and proceed to web application
- 6) Please note when you visit the web application page, you will likely receive a warning stating: "Silverlight needs your permission to run". To allow Microsoft Silverlight to run, click the small puzzle piece with red X icon on the right portion of the web address bar and choose "Always allow plug-ins ..."