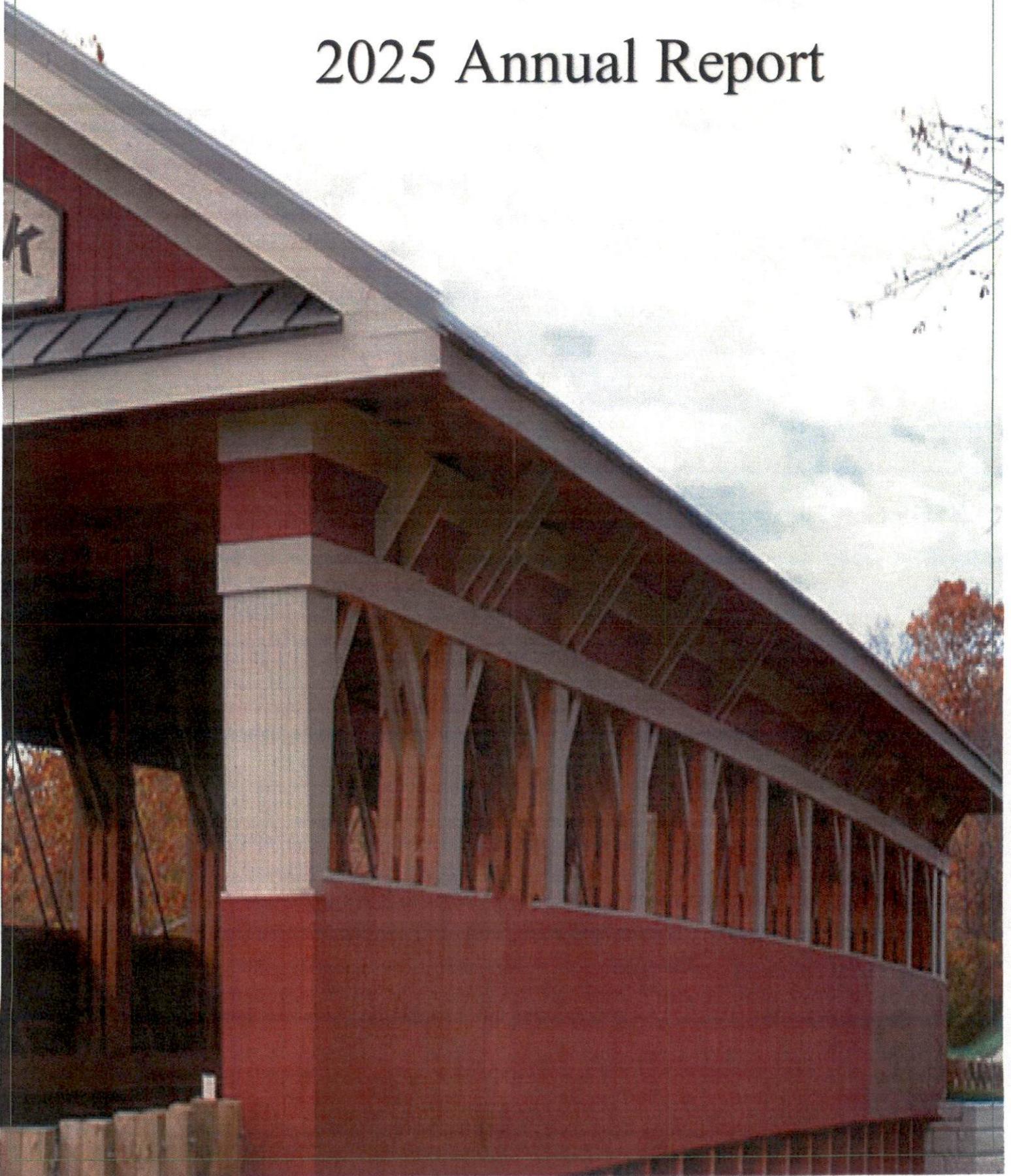


Union County Human Services  
2025 Annual Report





## Director's Letter

Union County Human Services remains guided by a clear mission: **Through compassion and dedication, we support and strengthen individuals and families in Union County.**

Throughout 2025, this mission shaped every program and every interaction, helping us support the well-being of children, families, and seniors across our community.

Our teams continued to provide essential services across the county—linking residents to employment resources, food assistance, health coverage, child care, transportation, child support services, and both child and adult protective services. Across every division, our focus remained on strengthening families, reducing risk, and promoting long-term stability.

We also continued investing in our staff through training, teamwork, and updated tools that support effective service delivery. Their dedication is reflected in the trust our community places in us and in the care they provide each day.

As we look ahead to 2026, we remain committed to meeting the evolving needs of our community with compassion, respect, and a focus on supporting the well-being of every individual and family we serve. Together—with our staff, partners, caregivers, and community members—we will continue to work to build a stronger, healthier Union County.

Respectfully,

Sue Ware

**Ohio Means Jobs (OMJ) Union County** is Union County's center for employment resources and business services. The center includes Workforce Innovation and Opportunity Act (WIOA) and Comprehensive Case Management and Employment Program (CCMEP) services. Consumers can receive assistance including job search, job skills, job training, education, and resume writing. Businesses receive services including job posting, applicant screening and referral, employer orientation and interviewing.

- Visitors to the OMJ center: 1,023
- Businesses served: 67
- WIOA and TANF funds expended on participants: \$69,230

**Ohio Works First (OWF)** provides time-limited cash assistance to needy families with (or expecting) children, by furnishing parents or specified relatives with work, training, and other support services they need to attain permanent self-sufficiency while meeting the family's ongoing basic needs. The funding for this program is a mixture of federal and state funds.

- New applications processed: 350
- 165 recipients: 159 children; 6 adults
- Client Benefits: \$426,260

**The Food Assistance Program** provides food assistance to eligible low-income Ohioans.

- New applications processed: 1,483
- 5,446 recipients: 2,321 children; 3,125 adults
- Client benefits: \$7,023,487

**Child Care** is a subsidized program that financially assists eligible Ohioans to obtain child care for their children while they work, go to school or are in a training program. Parents or caretakers can choose a provider or center that is licensed, certified, and

held to maintaining and complying with regulatory inspections and policies.

- Open cases: 78
- 248 children served

**Prevention, Retention, and Contingency Program (PRC)** provides short-term assistance to eligible families to address an emergent need and help families retain and maintain employment. Areas of assistance include housing, utilities, transportation, caregiver support, and education/training.

- 21 families served
- Client benefits: \$38,925

**Ohio Medicaid** provides access to health care with a wide array of medical benefits for eligible Ohioans.

- 7,426 individuals eligible
- 3,174 children; 4,252 adults
- Client benefits: \$111,595,967

**Child Support** provides services to help ensure that children receive the financial and medical support they are entitled to. By working with both parents, the program seeks to establish and enforce support orders and maintain consistent support payments.

- Open cases: 2,140
- New orders: 172
- Support % collected: 76.03%
- Support collected: \$5,554,869

**Senior Services** provides services for community members ages 60 and older. The funding for this program is from the Senior Services Sales Tax Levy.

- Total new referrals for service: 343
- Total number of seniors receiving in-home services: 276
- Total number of seniors receiving case management services: 276

- Number of transportation trips paid for seniors: 7,721

**Adult Protective Services (APS)** investigates allegations of abuse, neglect, self-neglect and exploitation against Union County residents, ages 60 and older.

- \*Referrals investigated: 39
  - Neglect investigations: 29
  - Self-neglect investigations: 64
  - Exploitation investigations: 72
  - Emotional abuse investigations: 21
  - Physical abuse investigations: 14
  - Sexual abuse investigations: 2
  - No Maltreatment/information and referral: 14

**Union County Agency Transportation Services (UCATS)** provides transportation services primarily to residents needing assistance getting to medical appointments and seniors, ages 60 and over.

- Number of trips provided: 9,367
- Number of riders: 11,381

**Children Services** investigates/assesses allegations of abuse, neglect, and dependency of children. The goal is to protect children from harm and to maintain children in the least restrictive setting safely. Children services provides foster care and adoption services to provide temporary or permanent homes to children when it is not safe to remain in their home.

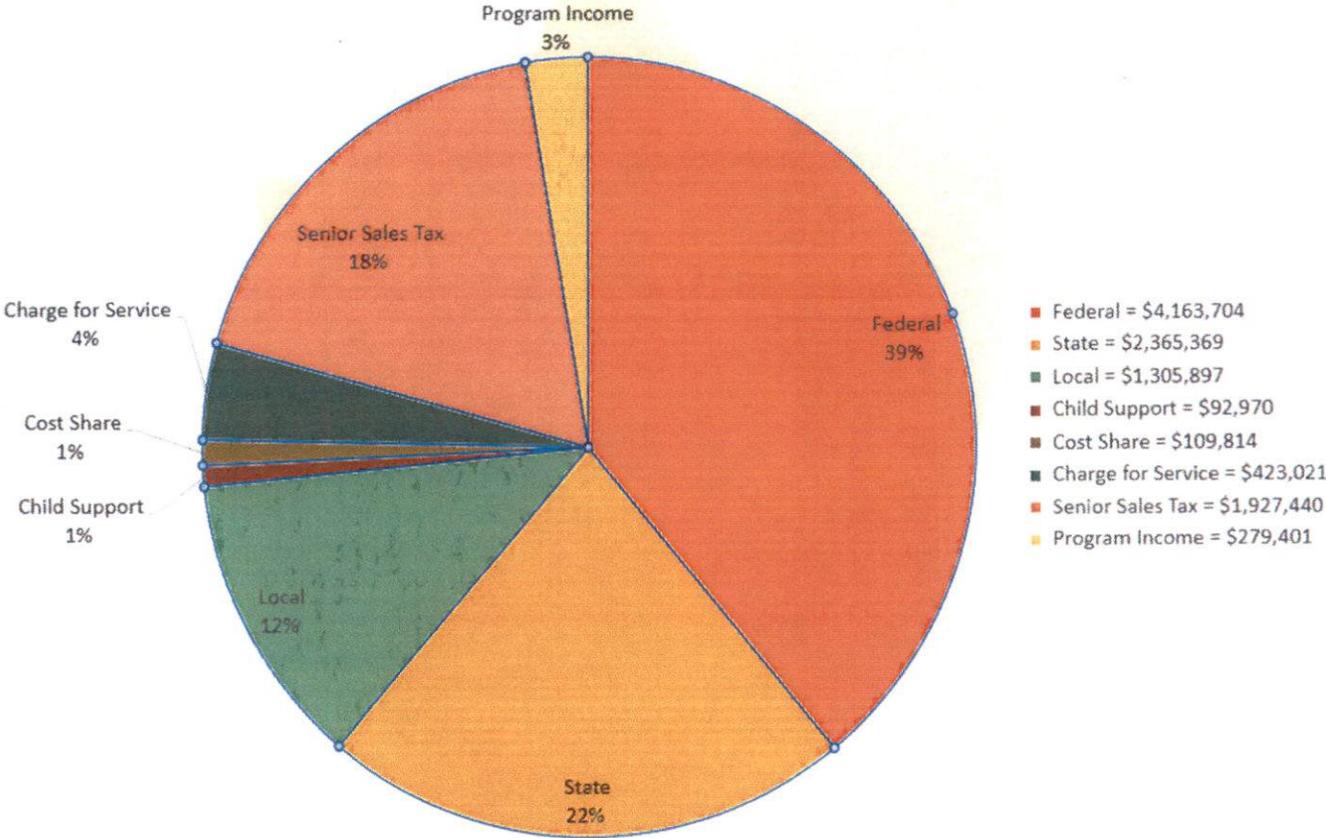
- \*Total number of Investigations and Assessments: 236
  - Neglect investigations: 83
  - Physical abuse investigations: 134
  - Sexual abuse investigations: 25
  - Emotional maltreatment investigations: 26
  - Family in Need of Services assessments: 14
  - Dependency assessments: 13
- Total number of children in custody: 55

- Placements in kinship care: 25
- Placements in Union County foster homes: 25
- Placements in network foster or group homes: 11

- Placements in residential facility: 6
- Placements in Independent Living Program: 1
- Other: 3
- Positive toxicology screened infants: 7

# 2025 Budget Breakdown

Revenue (\$10,667,615.51)



## Expenses (\$10,743,749)

