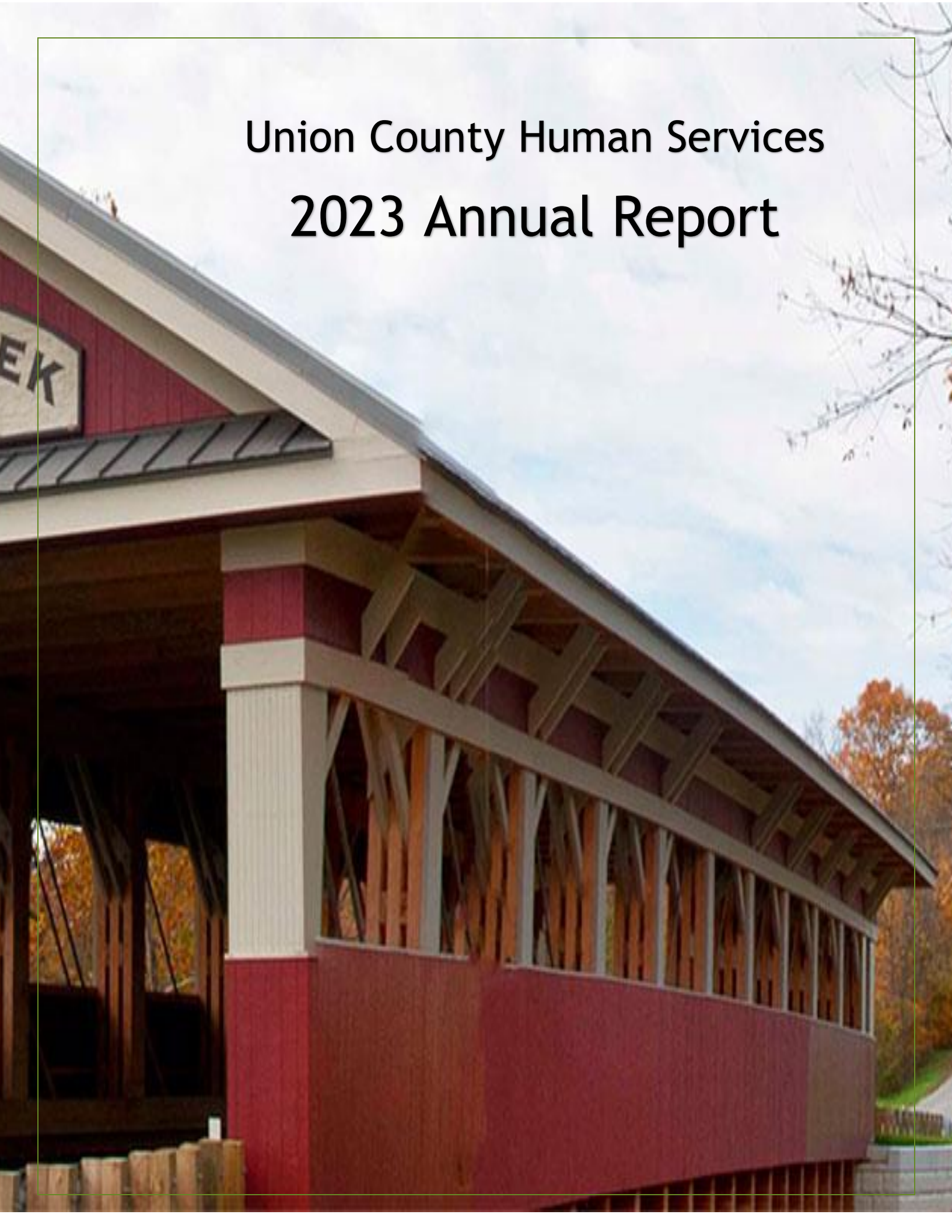


# Union County Human Services 2023 Annual Report





## Director's Letter

Union County Human Services provides services to our community including job search and readiness; food assistance; time limited cash assistance; Medicaid; subsidized child care; child support orders and collection; transportation; support services specific to seniors; and adult and child protection services.

I remain excited to work in an environment where teamwork amongst our departments occurs to provide enhanced customer service to our community members. In December 2022, Congress passed an omnibus spending bill that delinked the Medicaid continuous coverage requirement from the public health emergency (PHE) and ended the continuous coverage protection on March 31, 2023, allowing states to resume Medicaid coverage terminations effective April 1, 2023. "Unwinding" is the term for Ohio's resumption of annual Medicaid eligibility reviews after the end of the continuous coverage requirement. The process of "Unwinding" fell on each county in Ohio which began in April 2023 and ended in March 2024. Counties were tasked with reaching at minimum a 90% completion rate for each month. Union County Human Services staff completed well above the 90% threshold (on average 103%) for the review period of April 2023 through March 2024. I am extremely proud of the teamwork this took with all departments assisting in other areas to allow Public Assistance staff to work these additional work activities. This exemplifies the commitment our employees have to work together to achieve high standards and provide quality services to our customers.

The following information provides statistical data for Human Services for 2023.

Respectfully,

Sue Ware

2023 Union County Human Services Annual Report \*Referrals/Investigations can have multiple allegations \*\*Federal Fiscal Year

**Ohio Means Jobs (OMJ) Union County** is Union County's center for employment resources and business services. The center includes Workforce Innovation and Opportunity Act (WIOA) and Comprehensive Case Management and Employment Program (CCMEP) services. Consumers can receive assistance including job search, job skills, job training, education, and resume writing. Businesses receive services including job posting, applicant screening and referral, employer orientation and interviewing.

- Visitors to the OMJ center: 1,580
- Businesses served: 33
- WIOA funds expended on participants: \$82,430

\* **Ohio Works First (OWF)** provides time-limited cash assistance to needy families with (or expecting) children, by furnishing parents or specified relatives with work, training, and other support services they need to attain permanent self-sufficiency while meeting the family's ongoing basic needs. The funding for this program is a mixture of federal and state funds.

- New applications processed: 333
- 168 recipients: 159 children; 9 adults
- Client Benefits: \$424,006

\***The Food Assistance Program** provides food assistance to eligible low-income Ohioans.

- New applications processed: 1,425
- 4,854 recipients: 2,064 children; 2,790 adults
- Client benefits: \$8,228,344

**Child Care** is a subsidized program that financially assists eligible Ohioans to obtain child care for their children while they work, go to school or are in a training program. Parents or caretakers can choose a provider or center that is licensed, certified, and held to maintaining and complying with regulatory inspections and policies.

- Open cases: 81
- 190 children served

**Prevention, Retention, and Contingency Program (PRC)** provides short-term assistance to eligible families to address an emergent need and help families retain and maintain employment. Areas of assistance include housing, utilities, transportation, caregiver support, and education/training.

- 96 clients served
- Client benefits: \$44,077

**Ohio Medicaid** provides access to health care with a wide array of medical benefits for eligible Ohioans.

- 8,082 individuals eligible
- 3,301 children; 4,781 adults
- Client benefits: \$65,174,442

**\*\*Child Support** provides services to help ensure that children receive the financial and medical support they are entitled to. By working with both parents, the program seeks to establish and enforce support orders and maintain consistent support payments.

- Open cases: 2,258
- New orders: 153
- Support % collected: 78.66%
- Support collected: \$5,274,664

**Senior Services** provides services for community members ages 60 and older. The funding for this program is from the Senior Services Sales Tax Levy.

- Total number of seniors served: 11,712
- Total new referrals for service: 358
- Total number of seniors receiving in home services: 302
- Total number of seniors receiving case management services: 309

- Number of transportation trips paid for seniors: 8,890

**Adult Protective Services (APS)** investigates allegations of abuse, neglect, self-neglect and exploitation against Union County residents, ages 60 and older.

- \*Referrals investigated: 32
  - Neglect investigations: 2
  - Self-neglect investigations: 10
  - Exploitation investigations: 15
  - Emotional abuse investigations: 7
  - Physical abuse investigations: 8
  - Sexual abuse investigations: 0

**Union County Agency Transportation Services (UCATS)** provides transportation services primarily to residents needing assistance getting to medical appointments and seniors, ages 60 and over.

- Number of trips provided: 9,982
- Number of riders: 10,770

**Children Services** investigates/assesses allegations of abuse, neglect, and dependency of children. The goal is to protect children from harm and to maintain children in the least restrictive setting safely. Children services provides foster care and adoption services to provide temporary or permanent homes to children when it is not safe to remain in their home.

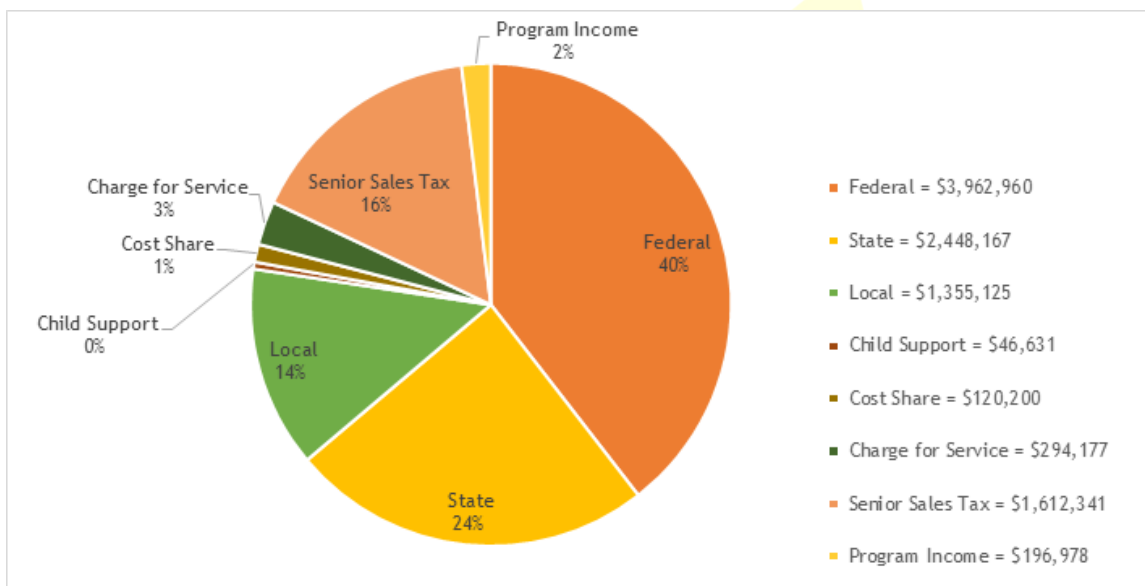
- \*Total number of Investigations and Assessments: 271
  - Neglect investigations: 100
  - Physical abuse investigations: 147
  - Sexual abuse investigations: 35
  - Emotional maltreatment investigations: 21
  - Family in Need of Services assessments: 19
  - Dependency assessments: 33
- Total number of children in custody: 54
  - Placements in kinship care: 15

- Placements in Union County foster homes: 28
- Placements in network foster or group homes: 25
- Placements in residential facility: 7

- Placements in Independent Living Program: 4
- Other: 0
- Positive toxicology screened infants: 15

## 2023 Budget Breakdown

### Revenues



### Expenses

