



# Union County Senior Services

## Annual Report for 2022



### Executive Summary

Union County Senior Services is a county government agency housed under the umbrella of Union County Human Services. Senior Services provides services to assist Union County seniors (aged 60 years or more) to live safely and independently in their own homes. Staffing specific to the Senior Services Department consists of one Supervisor and six Service Coordinators. The Senior Services staff are supported administratively by Union County Human Services.

Union County Senior Services is primarily funded by the Union County Sales and Use Tax Levy. The Union County Sales and Use Tax Levy is on the ballot every five years. The current funding cycle is July 1, 2023, through June 30, 2028. The language of the ballot states, *“A renewal of sales and use tax in the amount of one-quarter of one percent for the purpose of generating revenues to benefit the general fund to be allocated and split 50% for the improvement, construction, reconstructions, maintenance and repair of Union County roads and bridges and 50% for direct senior services including home delivered meals, home health care, transportation, and other senior services for a period of 5 years.”* The amount of the Union County Sales and Use Tax Levy that was allocated to Union County Senior Services for the Union County budget year of 2022 equaled \$1,762,241, which equals 0.125% of the Union County Sales and Use Tax Levy (one-quarter of one percent in sales and use tax for the purpose of generating revenues to benefit the general fund to be allocated and split 50% between the Engineers and Senior Services). In addition to the Levy, Union County Senior Services also receives grants for specific purposes and receives a cost share from clients. In Union County budget year of 2022, Union

County Senior Services received grants from the Central Ohio Area Agency on Aging (COAAA), Ohio Department of Job and Family Services (ODJFS), and Union County Health District. Union County Senior Services receives cost shares from clients that receive in-home services. The rate of the cost share is based on a sliding fee schedule that is based on the client's income.

## Services

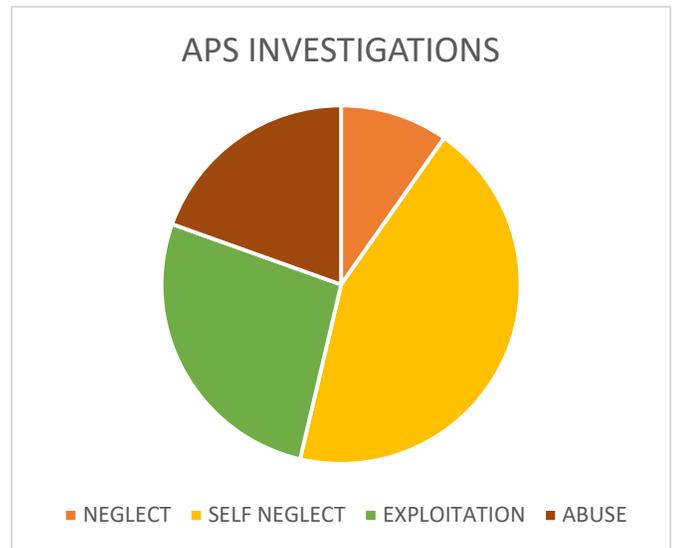
Union County Senior Services received 385 of unduplicated referrals for services in 2022 (includes Adult Protective Services and Senior Services referrals). Listed below are the services that are coordinated by the Service Coordinators (assessment, coordination with provider, case management, invoice processing) in 2022. In 2022, there were an average of 6.63 full time equivalent of staff (Service Coordinators and Supervisor) coordinating senior services.

- In-home services \$722,825
  - Homemaking services include meal preparation, light house cleaning and laundry to maintain a clean, safe & healthy environment.
    - There were 141 clients served at 11,653.75 hours (average of 1.7 hours per person per week).
  - Personal care services include assistance in the performance of necessary activities, such as personal hygiene & grooming.
    - There were 34 clients at 5,110.25 hours (average of 3 hours per person per week).
  - Respite care services are caregiver support services that provide trained individuals to help with the care of older adults who need 24-hour supervision. There were 24 clients at 5,403.25 hours (average of 4.7 hours per person per week).
- Emergency Response/Medication Systems provide access to emergency services through electronic communication devices & assistance with medication compliance.
  - There were 181 clients with emergency buttons, fall detection buttons, electronic dispensing of medication that totaled \$56,215.
- Emergency assistance with rent, utilities, beds, etc.
  - There were 6 seniors assisted using Senior Sales Tax funds for a total of \$637.
  - There were 61 seniors assisted using Adult Protective Services grant from the Ohio Department of Job and Family Services (ODJFS) for a total of \$33,099
- Transportation to activities of daily living (medical, legal, banking, shopping, and social appointments)
  - There were 9,681 transportation trips for seniors, using three transportation providers for a total of \$439,632.
    - UCATS made 7,030 trips
    - Legends Lift and Transport made 2,576 trips
    - WINGS made 75 trips
- Case Management services include Service Coordinators assisting seniors with making emergency payments (rent, utilities, etc.); assigning providers for emergency response/medication systems, homemaking, personal care, skilled nursing, and respite; referring clients for transportation; conducting home visits for assessment of services; and investigating Adult Protective Services referrals.

- Processed 385 new referrals for service.
- There is an average of 310 clients with continued case management services.
- Prime Time Newsletter recipients totals 990.
  - There are 894 direct mail recipients.
  - There are 96 email recipients.

Adult Protective Services:

- Referrals received 146
- Referrals investigated 38
  - Neglect Investigations 4
  - Self-Neglect Investigations 18
  - Exploitation Investigations 11
  - Emotional Abuse Investigations 7
  - Physical Abuse Investigations 1
  - Sexual Abuse Investigations 0



## Senior Sales Tax Grant Recipients

Union County Senior Services provided Union County residents with additional services by using the Sales Tax and Use Levy funding to extend the resources to the below listed community partners that specifically serve seniors:

- Memorial Meals includes contributions to Memorial Hospital to pay for a portion of mobile meals, congregate meals, and weekend meals. The sales tax levy contributed \$243,241.
  - Mobile meals
    - Clients served averaged 396 clients per month
    - Meals served - 61,025
  - Congregate meals
    - Clients served averaged 500 clients per month
    - Meals served - 30,115
  - Weekend meals
    - Clients served averaged 35 clients per month
    - Meals served - 3,390
- Senior Centers
  - Community and Seasoned Citizens
    - Food Box Program
      - Grant Awarded - \$5,266.56
      - Grant Spent - \$4,228.64
      - Clients Served - 2,033
    - Activities Director
      - Grant Awarded - \$30,000
      - Grant Spent - \$30,000
      - Clients Served
        - Newsletter - 300 clients (highest quarter)

- Event Attendees - 777
  - Hours of volunteer/activities - 13,396 (3 quarters reported)
  - Micro-grant
    - Plant Garden - \$500
    - Christmas Event - \$500 with 48 attendees
  - Richwood Civic Center
    - Activities Director
      - Grant Awarded - \$40,000
      - Grant Spent - \$40,000
      - Clients Served - 3,019
    - Richwood Emergency Assistance Program
      - Grant Awarded - \$2,000
      - Grant Spent - \$2,000
      - Clients Served (unduplicated)- 344
    - North Union Personal Needs Pantry
      - Grant Awarded - \$2,000
      - Grant Spent - \$2,000
      - Clients served (unduplicated) - 952
    - Micro-grant
      - Transportation - \$1,980
      - Transportation - \$1,521
  - Windsor and Community Citizens
    - Activities Director
      - Grant Awarded - \$29,500
      - Grant Spent - \$29,500
      - Clients Served (duplicated) - 5,919
- Bridges Community Action – Furnace Clean and Tune
  - Project Safe Heat (furnace clean/repair)
    - Grant Awarded - \$6,000
    - Grant Spent - \$5,625
    - Households Served - 25
  - Elderly Home Repair
    - Grant Awarded - \$24,000
    - Grant Spent - \$24,000
    - Households Served - 13
- Guardianship Program
  - Grant Awarded - \$7,000
  - Grant Spent - \$7,000
  - Clients Served- 14 clients (highest quarter amount) for 566 hours (average of 13 hours per client)
- Hospets
  - Grant Awarded - \$12,000
  - Grant Spent - \$12,000

- Clients Served - 107
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- Marysville Public Library
  - Grant Awarded - \$6,220
  - Grant Spent - \$6,220
  - Outreach Home Delivery (Large Print Books) - 81
  - Outreach craft Kits (Craft Kit Supplies) - 260
  - Wi-Fi Hotspots (prorated for seniors) – 98
  - Memory Busy Bottles - 7
- Neighbor to Neighbor – administration and coordination of program
  - Grant Awarded - \$25,000
  - Grant Spent - \$25,000
  - Summary of program – 2,092 services completed
- Salvation Army
  - Case Management and administration for Homeless Prevention
    - Grant Awarded - \$16,600
    - Grant Spent - \$16,600
  - Homeless Prevention Program
    - Grant Awarded - \$17,600
    - Grant Spent - \$17,600
    - Senior Households Served - 5
  - Food Pantry Program
    - Grant Awarded - \$5,800
    - Re-allocated entire amount to calendar year 2023 grant for case management. This service was discontinued in Union County in calendar year 2022.
    - Senior Households Served - 0
- Union County Personal Needs Pantry
  - Grant Awarded - \$10,000
  - Grant Spent - \$10,000
  - Senior Households Served - 372

## Events

- 2/1/22 - present: Facebook campaign on Scams (about one posting per week on a different scam)
- 3/24/22 – presentation to the Community Services Association
- 3/24/22 – presentation at Memorial Mental Health Fair
- 5/6/22 – presentation at the Senior Health Fair
- 5/11/22 – presentation at the Richwood Civic Center Spring Fling
- 5/17/22 - Medicare 101 (9 seniors)
- 6/10/22 – Uptown Friday in Marysville
- 6/22/22 – presentation at Farmer’s Market Coupon event (175 seniors)
- 6/26/22 – Hospets vaccination clinic
- 7/27/22 – Pancake Breakfast at Union County Fair

- 8/23/22 - Updated the Healthcare Provider Association (Chamber of Commerce hosted) about APS/Senior Services and passed out directories
- 8/25/22 - Started distribution of Senior Directories to community partners and organizations
- 8/26/22 - Booth at the Marysville Uptown Friday
- 9/1/22 - Richwood Independent Fair
- 9/8/22 – Hospets vaccination clinic
- 9/13/22 - Fall Fling with Community and Seasoned Citizens (volunteered and handed out information/directories)
- 9/14/22 - Presentation to Memorial Auxiliary Twig 8 (14 seniors) – information and passed out directories
- 9/15/22 - Prime Time Newsletter main article about the Levy
- 9/22/22 Presentation at the Business Impact Breakfast (Chamber of Commerce hosted)
- 9/23/22 - Presentation at the Marysville Rotary – information and passed out directories
- 9/27/22 Updated the Healthcare Provider Association (Chamber of Commerce hosted) about levy and passed out directories
- 10/17/22 – information at Richwood Memorial branch and Richwood Pharmacy
- 10/18/22 - Recording of radio show for publication on Sunday (11/6/22) WDLR 96.7 FM, 1270 AM
- 10/21/22 – Medicare 101 presentation
- 2022 - Care Train applications for seniors (330 applications)
- 2022 – attended the National Caregiving Learning Collaborative
- 2022 – caseworker at Richwood Civic Center monthly

## Uptown Friday 6/10/2022 and 8/19/2022



Pictured: Janell Alexander, Kathy Titmuss-Smith, and Karen Chuvalas



Pictured: Alonna Watkins, Yvonne Fisher, Tonya Brooks, and Jessica Holmes

## Union County Fair 7/27/2022



## Staff training 8/5/2022



Pictured: Jessica Holmes and Samantha Meaige

## Adult Protective Services Awareness Month



## Richwood Independent Fair 9/1/2022



Picture: Kathy Titmuss-Smith and Janell Alexander

## Hospets Pet Vaccination Clinic 6/26/2022 and 9/18/2022



## Estate Planning Seminar 10/13/2022



Pictured: Samantha Meaige and Alonna Watkins

## Team Building 11/4/2022



## Halloween 2022



## Thanksgiving 2022



## Christmas 2022



## Janell recording information at radio station FM 96.7

